

**HF Markets (SV) Ltd**

**Ramadan Promotion**

**TERMS AND CONDITIONS**

## **Ramadan Promotion Terms and Conditions**

**Ramadan Promotion (herein the “Promotion”) is a reward offered by HF Markets (SV) Ltd (herein the “Company”) to its Clients under the following Terms and Conditions.**

### **1. Introduction**

- 1.1. This Promotion is available to all Clients of the Company who have satisfied the Criteria for this Promotion as set out in paragraphs 1.2 and 1.3 of this Promotion Terms and Conditions.
- 1.2. In order for a Client to be eligible to participate this Promotion he must have opened an Approved myHF Account with the Company as per the Account Opening Agreement, and he must have completed the age of 18 or the legal age applied in his country of residence or must not be otherwise considered as a ‘minor’ in his country of residence.
- 1.3. This Promotion is available for clients in Algeria, Bahrain, Egypt, Iraq, Jordan, Kuwait, Lebanon, Morocco, Oman, Qatar, Saudi Arabia, Tunisia.
- 1.4. The Client hereby acknowledges, confirms and accepts to be legally bound by the Terms and Conditions as set out in this Promotion and/or any other legally binding Agreement between him and the Company.

### **2. Promotion Period**

- 2.1. The Promotion period runs from 3<sup>rd</sup> of March 2025 till 28<sup>th</sup> of March 2025. The Client enters the draw by accepting the T&C and trading during the promotion period.

### **3. Terms and Conditions**

- 3.1. The Client’s wallet must be approved.
- 3.2. New and Existing Clients are eligible to participate in the Promotion.
- 3.3. The Client to be eligible to participate in the Promotion, must trade at least 1 standard lot on Forex, Gold, Silver and Crypto.
- 3.4. The Client is entitled to an extra ticket for every 1 additional standard lot (up to 50 tickets)
- 3.5. An eligible trade is a trade opened during the Promotion Period, from the moment that the Client enters the Promotion on Forex, Gold , Silver and Crypto where all account trades are calculated except Pamm and Demo accounts.

- 3.6. Any trades generated by bonus given by the Company are excluded from the Volume calculations.
- 3.7. The prizes that are cash amounts will be added to the Client's approved wallet and can be withdrawn.
- 3.8. A Client can win only one Reward.

#### 4. Rewards

- 4.1. The eligible Clients will enter the draw where Clients and shall be awarded prizes from a prize pool as shown on the website and the table below.

Winner	Prize
1 <sup>st</sup>	\$ 10,000
2 <sup>nd</sup>	\$ 5,000
3 <sup>rd</sup>	\$ 1,000
4 <sup>th</sup>	\$1,000
5 <sup>th</sup>	\$ 500
6 <sup>th</sup>	\$ 500
7 <sup>th</sup>	\$ 500
8 <sup>th</sup>	\$ 250
9 <sup>th</sup>	\$ 250
10 <sup>th</sup>	\$ 250
11 <sup>th</sup>	\$ 250
12 <sup>th</sup>	\$250
13 <sup>th</sup>	\$ 250

- 4.2. The prize winners of paragraph 4.1 will be announced following the completion of the Promotion and will be notified at their registered telephone number or email accordingly. If any of the winners do not respond to the Company within the first week of announcement, then the award will be considered to have been forfeited.
- 4.3. The Company shall consider whether the participants fulfil the requirements specified

under these Terms and Conditions and should the Client qualify, the Company will send the applicable award to the Client.

## **5. Termination, review and Amendment**

- 5.1. If the Company suspects or has reason to believe that a Client has submitted fraudulent details and/or false identification information during registration for the Promotion, the Company reserves the right at its absolute discretion to disqualify the Client from this Promotion and/or any other contest or bonus program or promotion offered by the Company.
- 5.2. If the Company suspects or has reason to believe that a Client has abused and/or manipulated in any way any of the Terms and Conditions of this Promotion and/or any other contest or bonus program or promotion of the Company and/or has not acted in good faith, the Company reserves the right at its absolute discretion to (i) withdraw and/or withhold any winning prize from the Client and/or (ii) disqualify the Client from this Promotion and/or any other contest or bonus program or promotion offered by the Company with immediate effect.
- 5.3. If the Company suspects or has reason to believe that a Client has abused and/or manipulated any of the Terms and Conditions of this Promotion and/or any other contest or bonus program or promotion offered by the Company, by hedging his positions internally (using other trading accounts held with Company) or externally (using other trading accounts held with other brokers) and/or has not acted in good faith, the Company reserves the right, at its absolute discretion and without obtaining the Client's consent, to remove the Promotion from the Client's Trading Account(s) or from his winning hedged Accounts and/or withdraw and/or withhold any winning prize from the Client with immediate effect.
- 5.4. The Company reserves the right, at its absolute discretion, to unilaterally modify, change or terminate the Promotion or any of the Terms and Conditions included herein, at any time without the Client's consent.

## **6. Dispute**

- 6.1. Any dispute arising with or in connection to any of the terms and conditions of this Rewards shall be dealt by the Company as per the Company's Complaints Handling Policy, which is available on the Company's website.

- 6.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at [supportind@hfm.com](mailto:supportind@hfm.com). More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company's regulatory authority can be found on the Company's website in Section "Legal Documentation".

## **7. Acknowledgements**

- 7.1. Clients acknowledge and confirm that they shall accept responsibility for any taxes that may be incurred as a result of accepting a prize.
- 7.2. By claiming and accepting a prize, each winner agrees for their image and name to be used for marketing and promotional purposes on the Company's website (to be specified and carried out at the sole discretion of the Company).
- 7.3. By participating in the promotion, participants authorise the Company to announce interim results and their names on the Company's websites on a regular basis.
- 7.4. By registering and participating in the Promotion, the Client confirms that he has read, understood and agreed to be bound by the Terms and Conditions of the Promotion and any other Terms and Conditions of the Company that may apply.
- 7.5. The Client acknowledges that trading CFDs is highly speculative and involves a substantial risk of loss of the invested capital or more than the invested capital. Trading in CFDs is not suitable for all Clients but only for those who understand and are willing to accept the financial risks involved. CFDs financial instruments may not be suitable for everyone and Clients should ensure that they properly understand the risks involved. Clients should seek independent advice if necessary.
- 7.6. The Client acknowledges that all orders will be executed by the Company as per its Order Execution Policy, which is accessible via the Company's website under section 'Legal Documentation.'
- 7.7. The Client acknowledges that where the Company has any indication or suspicion of any form of arbitrage, abuse, fraud, manipulation, cash-back arbitrage connected to a Trading Account or any other forms of deceitful or fraudulent activity, then the Company reserves the right at its sole discretion to:
- (a) Close/ suspend all Trading Accounts the Client has with the Company either temporarily or permanently;

- (b) Void all previously credited trading bonuses from the Client's Trading Accounts with the Company;
  - (c) Void all transactions carried out, including any pending orders and/ or any profits or losses earned.
- 7.8. The Client further acknowledges and understands that where any of the circumstances mentioned in Clause 7.7 above, occur, the Company will not be liable for any consequences on the Bonus cancellation, including, but not limited to, order(s) closure by Stop Out.

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