

HF Markets (SV) Ltd
RAMADAN PROMOTION 2023
TERMS AND CONDITIONS

Ramadan Promotion 2023 Terms and Conditions

The Ramadan Promotion 2023 (herein the “Promotion”) is a reward offered by HF Markets (SV) Ltd (herein the “Company”) to its Clients under the following Terms and Conditions. This Ramadan Promotion 2023 is intended to donate to the charity.

1. Introduction

- 1.1. The Ramadan Promotion 2023 is available to all Clients of the Company who have satisfied the Criteria for this Promotion as set out in paragraph 1.2. and 1.3. of Ramadan Promotion 2023 Terms and Conditions.
- 1.2. In order for a Client to be eligible to participate in the Ramadan Promotion 2023 he must have opened a myHF Account with the Company as per the Account Opening Agreement, and he must have completed the age of 18 or the legal age applied in his country of residence or must not be otherwise considered as a ‘minor’ in his country of residence.
- 1.3. In order for a Client to be eligible to participate in the Ramadan Promotion 2023 he must be a resident of one of the following countries: Malaysia, Indonesia, Pakistan, Turkey, UAE, Qatar, Kuwait, Egypt, Bahrain, Saudi Arabia, Morocco, Brunei, Oman, Tunisia, Jordan, Algeria, Bangladesh, Lebanon, Maldives, Turkmenistan, Kyrgyzstan, Tajikistan, Kazakhstan, Uzbekistan and Nigeria.
- 1.4. The Client hereby acknowledges, confirms and accepts to be legally bound by the Terms and Conditions as set out in this Promotion and/or any other legally binding Agreement between him and the Company.

2. Promotion Period

- 2.1. The Promotion period runs from 1st of March 2023 until 28th of April 2023. The Client enters into the draw by accepting the T&C, depositing and trading during the promotion period.

3. Terms and Conditions

- 3.1. To be able to enter into the draw as 1st participation, the Client must satisfy the following requirements:

- (a) The Client's wallet must be approved
 - (b) The Client must deposit a minimum of \$ 300.00 (three hundred USD) or the equivalent currency and
 - (c) The Client must trade at least 2 (two) Standard lot on eligible trades.
- 3.2. External transfers are counted as deposit.
 - 3.3. For every additional eligible Standard Round Lot, the Client is eligible for 1 (one) extra, participation.
 - 3.4. The Client can enter up to 10 (ten) participations.
 - 3.5. Only trades that are opened and closed during the Promotion Period will be able to enter the draw.
 - 3.6. Only forex and gold instruments shall be calculated.
 - 3.7. All account trades will be calculated except Pamm and Demo accounts.
 - 3.8. Expert Advisors (EAs) may be used.
 - 3.9. A Client can win only one Reward as per paragraph 4.1.

4. Rewards

- 4.1. The eligible Clients shall enter into the draw and will be awarded the following awards:
 - a) 20 (twenty) Clients will win a trip to Mecca and accommodation to a 5-star hotel for one person;
 - b) 50 (fifty) Clients will win \$1000 (one thousand USD), which they will be able to withdraw.
- 4.2. In the event that the winner of the trip to Mecca is unable to attend and/or if the Company is unable to provide the trip to Mecca, then the winner has the right to claim the equivalent value of \$2,500 (two and a half thousand USD) cash prize in their wallet.
- 4.3. The prize winners of paragraph 4.1 will be announced following the completion of the Promotion and will be notified at their registered telephone number or email accordingly. If the winner does not respond to the Company within the first week of May , then the award will be considered to have been forfeited.
- 4.4. The Company shall consider whether the participants fulfil the requirements specified under these Terms and Conditions and should the Client qualify, the Company will send the applicable award to the Client.

5. Acknowledgements

- 5.1. Clients acknowledge and confirm that they shall accept responsibility for any taxes that may be incurred as a result of accepting a prize.
- 5.2. By claiming and accepting a prize, each winner agrees for their image and name to be used for marketing and promotional purposes on the Company's website (to be specified and carried out at the sole discretion of the Company).
- 5.3. By participating in the promotion, participants authorise the Company to announce interim results and their names on the Company's websites on a regular basis.
- 5.4. By registering and participating in the Promotion, the Client confirms that he has read, understood and agreed to be bound by the Terms and Conditions of the Promotion and any other Terms and Conditions of the Company that may apply.
- 5.5. The Client acknowledges that trading CFDs is highly speculative and involves a substantial risk of loss of the invested capital or more than the invested capital. Trading in CFDs is not suitable for all Clients but only for those who understand and are willing to accept the financial risks involved. CFDs financial instruments may not be suitable for everyone and Clients should ensure that they properly understand the risks involved. Clients should seek independent advice if necessary.
- 5.6. The Client acknowledges that all orders will be executed by the Company as per its Order Execution Policy, which is accessible via the Company's website under section 'Legal Documentation.'

6. Dispute

- 6.1. Any dispute arising with or in connection to any of the terms and conditions of this Rewards shall be dealt by the Company as per the Company's Complaints Handling Policy, which is available on the Company's website.
- 6.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at support@hfm.com . More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company's regulatory authority can be found on the Company's website in Section "Legal Documentation".

7. Termination, review and Amendment

- 7.1. If the Company suspects or has reason to believe that a Client has submitted fraudulent details and/or false identification information during registration for the Promotion, the Company reserves the right at its absolute discretion to disqualify the Client from this Promotion and/or any other contest or bonus program or promotion offered by the Company.
- 7.2. If the Company suspects or has reason to believe that a Client has abused and/or manipulated in any way any of the Terms and Conditions of this Promotion and/or any other contest or bonus program or promotion of the Company and/or has not acted in good faith, the Company reserves the right at its absolute discretion to (i) withdraw and/or withhold any winning prize from the Client and/or (ii) disqualify the Client from this Promotion and/or any other contest or bonus program or promotion offered by the Company with immediate effect.
- 7.3. If the Company suspects or has reason to believe that a Client has abused and/or manipulated any of the Terms and Conditions of this Promotion and/or any other contest or bonus program or promotion offered by the Company, by hedging his positions internally (using other trading accounts held with Company) or externally (using other trading accounts held with other brokers) and/or has not acted in good faith, the Company reserves the right, at its absolute discretion and without obtaining the Client's consent, to remove the Promotion from the Client's Trading Account(s) or from his winning hedged Accounts and/or withdraw and/or withhold any winning prize from the Client with immediate effect.
- 7.4. The Client acknowledges that where the Company has any indication or suspicion of any form of arbitrage, abuse, fraud, manipulation, cash-back arbitrage connected to a Trading Account or any other forms of deceitful or fraudulent activity, then the Company reserves the right at its sole discretion to:
 - (a) Close/ suspend all Trading Accounts the Client has with the Company either temporarily or permanently;
 - (b) Void all previously credited trading bonuses from the Client's Trading Accounts with the Company;
 - (c) Void all transactions carried out, including any pending orders and/ or any profits or

losses earned.

- 7.5. The Client further acknowledges and understands that where any of the circumstances mentioned in Clause 7.4 above, occur, the Company will not be liable for any consequences on the Bonus cancellation, including, but not limited to, order(s) closure by Stop Out.
- 7.6. The Company reserves the right, at its absolute discretion, to unilaterally modify, change or terminate the Promotion or any of the Terms and Conditions included herein, at any time without the Client's consent.

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